

## Donor Portal Set Up Instructions 2023

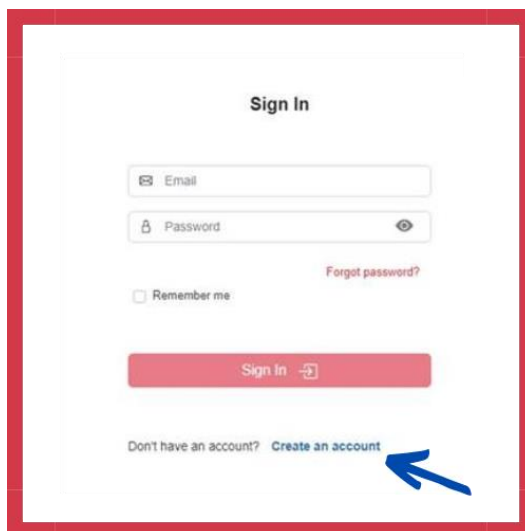
All donors who have used our previous MBS Donor Portal Account will need to sign up to access the new and improved MBS Donor Portal! Please see the step by step instructions below to sign up. Please note that you must use your Donor ID when creating an account. If you do not know your Donor ID, please contact [bmitchell@msblood.com](mailto:bmitchell@msblood.com).

Creating your new MBS Donor Portal Account:

- Visit [www.msblood.com](http://www.msblood.com)
- Click blue “HERE” button in the middle of the page under “Access Our Donor Portal”
- Click on the red “Sign In” button at the top right hand corner of the page (see image below)



- Click on the “Create an account” link next to the “Don’t have an account?” question at the bottom of the pop-up screen (see image below)



- Complete the “Create an account” form; all fields required
  - Note that your Donor ID is entered without any hyphens/dash marks
  - All fields must match the information associated with your previous donor portal account.
- Once all fields are entered, click on the red “continue” button (see image below)

**Create an account**

In order to create a portal login account matched to your existing donor record, please complete the information fields below and click Continue

**Account Details**

- Donor ID
- Email Address
- Password
- Re-enter Password

**Personal Details**

- First Name
- Last Name
- Date of Birth (MM/DD/YYYY)
- Phone Number

• Required Fields

Cancel X Continue >

- You will then be sent a “Verification Code” to your email that will be entered in pop-up screen (see image below)
- Once entered, press the red “submit” button

**Almost there!**

A six-digit verification code was sent to:  
[redacted]@gmail.com

Verification Code

Resend Code

Cancel X Submit ✓

Can't find it? Check your spam/junk folder from sender  
noreply@support.com

- You will then be brought to a “Sign In” pop-up screen
- Simply enter your email and password.

**YOU HAVE NOW SUCCESSFULLY CREATED YOUR NEW ACCOUNT!**

**Donors will be able to:**

- Locate a blood drives near them
- Schedule an appointment
- Opt in to receive text notifications, emails and phone calls
- View results from your donation such as:
  - Blood Pressure
  - Pulse
  - Temperature
  - Hemoglobin (Iron)

*Cholesterol results will be added to the donor portal soon. In the meantime, please contact email or phone number below to obtain cholesterol results.*

If you have any problems, please contact Brittany at [bmitchell@msblood.com](mailto:bmitchell@msblood.com).